

Backwaters

Backwaters Adventure Equipment Ltd.
(correspondence address, callers by appointment only, please)
2 Upper Cwm Nant Gam, Llanelli Hill, ABERGAVENNY, NP7 0RF
Tel 01873 831 825
backwatershire@btconnect.com

Client Details Name

Tel no. (day) (eve) (mob)

email

Home/Business Address

Holiday Address (if app)

Booking Details Hire Fee *Drop-off Fee

Start point on (Waterway) Date Time

Pick-up point Date Time

Open cockpit kayaks Closed cockpit kayaks Kayak paddles Bags

2-person canoes 3-person canoes Canoe paddles Barrells

Buoyancy Aids: Chd Jun XS Sm SM L XL XXL

2-person tents 3-person tents Sleeping bags/mats Stoves

Transportation The hire fee includes collection of canoes when the journey starts at Hay (River Wye) Brecon (Mon & Brecon Canal) or agreed point on other waterways. A fee will be charged for delivery of canoes/kayaks to other start points. We will give your driver/s a lift back to their car/s BY ARRANGEMENT at no extra cost. We cannot undertake to return all members of your party to the start point and hirers must be prepared to make arrangements to collect extra members of their party .

Group Member Details

These details will help us allocate resources. Use extra forms for groups of more than 10. The parent/guardian of participants under 18 years old need to sign on behalf of their charges.

Outdoor Activities are potentially hazardous, and by signing this form you accept the risk. Hire is not supervised and there is no safety cover on the water. You are responsible for your own safety.

Name	Car reg. no.	age	ht	wt	shoe	special needs/medical conditions	Signature
(i)
(ii)
(iii)
(iv)
(v)
(vi)
(vii)
(viii).....
(ix)
(x)

Payment Details Total Fee Deposit enc (min 25%) Balance due.

Payment method* cash/cheque/please debit my credit/debit card *please delete as applicable.

Card no. Security code

Start date Expiry date Issue no. (if app) Name on the card

Declaration by Client - PLEASE READ CAREFULLY:
I am authorised by the above group to sign on their behalf. I have read, understand and agree to abide by the conditions of booking overleaf. *I agree to pay the balance of the fee by the due date, as stated overleaf. I understand that **payments are non-refundable after the due date but may be transferred to another date at Backwaters' discretion, which may incur an admin charge.**

Signed (client) Date Booking No.

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Terms and Conditions of Hire

Health and Safety. Appropriate Health and Safety precautions are the responsibility of participants. It is the responsibility of parents/guardians, teachers or group leaders to ensure that their family or group takes appropriate precautions. Those hiring canoes should normally be able to swim. It is the responsibility of individuals to bring medication and personal items e.g. aspirins, sunscreen and insect bite cream. **THESE ITEMS WILL NOT BE ISSUED.** Participants should be aware of the existence in the outdoor environment of naturally occurring infections such as tetanus and leptospirosis, and take precautions, such as cleaning and covering abrasions, cuts and scratches occurring before or during outdoor activities, and showering after outdoor activities. If you feel unwell, even some time after outdoor activities, tell your doctor what you have been doing and where.

Insurance Backwaters carries public liability insurance. Personal insurance for clients is NOT included and participants take part at their own risk.

Booking Deposit and Balance Payments. A non-refundable deposit of 25% is payable on all bookings made more than 21 days before commencement. For bookings made within 21 days of commencement, the full fee is due. Where a deposit has been paid, the balance of the fee is payable 14 days before commencement. The person signing the booking form on behalf of the client/s undertakes to comply with the schedule for payment. In the event of cancellation by the client the booking may, at the discretion of Backwaters, be transferred to another date. In this event a charge may be made to the client for administration. In the event of cancellation by Backwaters, a choice of full refund of any monies paid or transfer to another booking will be offered.

Conditions of Hire-only Bookings

1. Hire is unsupervised and is undertaken at the customer's own risk. Backwaters accepts no responsibility for accident or injury to the hirer or his/her party. It is the responsibility of the hirer to ensure that s/he has sufficient ability and/or experience. Those taking children on the water are responsible for the safety of their charges. We respectfully remind clients that it is unwise to consume large amounts of alcohol before going afloat.
2. Notwithstanding the above, Backwaters reserve the right to cancel or alter a customer's hire or to refuse hire to any group or individual. We will not issue equipment to clients who would, in our opinion, be over the legal alcohol limit for driving.
3. The equipment may not be removed from the environs (towpath or riverbank) of the waterway for which it is hired, except on conclusion of the hire, when it should be taken to the agreed transport pick-up point, usually a roadside or car park.
4. The hirer named overleaf shall be responsible for the safe return of the equipment. The hirer, or another responsible adult, shall remain with the equipment at all times it is not in use, until it is collected by a representative of Backwaters.
5. The hirer shall ensure that no members of his/her party misuse or damage the equipment in any way. A deposit shall be collected and retained until such time as the Backwaters representative is satisfied that the equipment has been returned in a clean and serviceable condition. Where repairs or extra cleaning are necessary, a proportion of the deposit will be retained.
 - BUOYANCY AIDS MUST NOT BE USED AS CUSHIONS
 - No smoking is allowed in the tents.
 - No stoves, gas lamps or other naked flame devices may be used in the tents.
 - Tents must be packed in the bags or containers provided when not in use.
 - Sleeping bags must be kept clean and dry, used with the sheet liners provided, and packed away after use.
 - Stoves, crockery, utensils must be washed up after use and returned clean.
 - Barrells should be returned clean and empty. Rubbish must be taken away.
6. Children under 16 must not be allowed to use the equipment unless supervised an adult. Unsupervised young people aged aged 16-18 must obtain the written consent of a parent or guardian.
7. Helmets and/or Buoyancy aids are issued as appropriate, and should be worn when on the water.
8. The hirer shall ensure that all members of his/her party follow the Countryside Code, the Waterways Code and any specific regulations for the waterway in use. Due consideration must be given to other water users.
9. The hirer shall ensure that no member of his/her party trespasses on private waterside property.
10. The hirer shall ensure that all members of his/her party follow any reasonable instruction or request from bona fide officials of British Waterways or Environment Agency (check credentials if in doubt).